

General rental conditions for the Guesthouse

General conditions for the renting are subject to the law n°92-645 of July 13th, 1992, and at the decree n°94-490 of June 15th, 1994, fixing the conditions for carrying out activities relating to the organization and sale of trips or stays.

- **General provisions: Overnight stay = 70€**
 - Includes tourist tax (0,83€/per person)
 - 2 breakfasts worth 10€ (extra breakfasts: 10€)
 - A free tasting visit for 2 people
 - A kitchen, a common space, and a little garden available for all guests
 - Breakfast is scheduled between 8a.m and 9a.m
 - Free Wi-Fi access (codes available in the common room)
 - We decline all responsibility in the event of disappearance, theft of objects and / or valuables or accidents
 - Smoking is prohibited in public areas; the entire establishment and the rooms are non-smoking (possibility of smoking outside and in the little garden)
 - The sale of alcohol is prohibited for minors under the age of 18
 - Children are the responsibility of their parents
 - Unattended parking is available for guests/clients

- **Payment of balance:**
 - To be paid in advance by Booking
 - On site when you arrive for direct arrivals (e-mails, phone, website)
 - Bring the necessary documents for Smartbox reservations and have previously registered on their site

- **Arrival:**
 - Arrival is at the reception of the domain (located in the front of the rooms), where the customers meet the staff, the keys of their room are assigned to them and all the information to know are given
 - The keys are handed over according to the opening hours to be seen with the managers by phone

- **Departure:**
 - The rooms must be vacated by 11 a.m. maximum and the keys remain on the door of their room or are returned at the reception

- **Animals:**
 - Pets are allowed (dogs, cats) and must be mentioned for the reservation
 - Supplement of 10€
 - Any degradation will be penalized

- **Use of premises:**
 - Sheets, pillowcases, blankets, throws, towels are provided by the domain
 - We do not cook (documents are available concerning the restaurants)
 - We do not have baby cots

We are sensitive to the protection of our planet and wish to contribute to the protection of the environment too by minimizing the footprint of the operation of our structure.

Please pay attention to the consumption of electricity (heating, lights) and water consumption.

If it is not necessary, please do not use all the towels provided.

Sheets are washed and household products come from structures work assistance establishments (ESAT).

We thank you in advance for your understanding and cooperation and wish you a pleasant stay.

The team Château Croix Beauséjour

5 route d'Arriailh, 33570 Montagne

05 57 74 59 21 or

+33 (0)6 70 59 79 92 / +33 (0)7 70 09 57 66